



ANNA MAIROSE

CONTACT

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EDUCATION

2023 - present

Cincinnati state Technical and Community College

Audio/Video Production, AAS

2016 - 2020

School for the Creative and Performing Arts

Major: Vocal Music, Minor:
Creative Writing.

2005 - 2016

The Cincinnati Waldorf School

SKILLS

- Empathy and a positive attitude
- Patience
- Problemsolving and resourcefulness
- Clear communication and active listening

CERTIFICATIONS



ABOUT ME

I am currently studying Audio/Video Production, working and putting myself through college. I have a fair amount of experience in my field, and a lot of experience in customer service. I love forming meaningful relationships with customers, and creating a space for everyone to feel seen.

EXPERIENCE

Clifton, Cincinnati OH

2024 - present

Bartender, Concessions worker - Esquire Theatre

- Greeted customers and provided prompt and friendly service
- Mixed drinks, recommended products, and dealt with intoxicated customers
- Problem solved and resolved any issues that arose
- Practiced good food safety, followed all safety protocols and deep-cleaned theaters and bathrooms

Hyde park, Cincinnati OH.

2023 - 2024

Barista — Awakenings Coffee and Wine

- Worked at the register, taking orders from up to 150 customers per shift
- Considerable knowledge of espresso and coffee brewing, and all associated drinks
- Experienced at keeping things on track during rushes

Santa Fe, NM.

2022, 23 – seasonal

Server/Busser - Joseph's Culinary Pub

- Memorized seating charts and table numbers, and brought out dishes accordingly
- Cleared tables between courses, set silverware, and fired tables
- Developed valuable experience in the fast passed, high pressure world of Fine Dining

Marimont, OH.

2022- 2023

Substitute Teacher - Cincinnati Waldorf School

- Worked as a floating substitute, then moved on to First Grade assistant full time
- Extensive experience managing classrooms of all ages
- Worked in a range of subjects from Handwork and Music to Spanish

, Clifton, Cincinnati OH

2021- 2022

Infant Caregiver - Learning Grove, Future Environments

- Supervised and facilitated freeplay
- Fed, changed and rocked to sleep
- Kept progress reports and monitored milestones
- Built trusting relationships with parents

REFERENCES

Available upon request